

Family Caregiver Program:

The CCU is the designated Family Caregiver Resource Center for **Montgomery County** providing information & linkage to services for individuals who are informal caregivers for persons 60 years or older in **Montgomery County**. (Referrals will be made to the designated provider agencies for caregivers residing in other counties). A resource library of educational material, books, videos, etc. has been established and materials are available to be checked out.

SHIP/Senior Health Assistance Program:

SHIP Counselors are available to assist adult disabled and seniors apply for Medicare Part D coverage (pharmaceutical). They can also compare available plans to find which one will provide the best coverage to meet each individual's needs. The SHIP Counselors can also assist with BEAM applications, Low Income subsidies and Extra Help applications.

For more information on any of these programs, please call and speak to one of the Elder Services Information Specialists or Care Coordinators. We will be more than happy to answer your questions.

Elder Services office hours are:
Monday – Friday 8:00 am to 5:00 pm

We can be reached at 217-532-2001 or toll free at 1-800-721-7734 during office hours.

There is a Care Coordinator/APS Case Worker on call for **emergencies** after hours, weekends and holidays. Call 217-556-1443 for assistance.

Programs are funded in part by the
Illinois Department on Aging
or
Area Agency on Aging for Lincolnland.

A donation for the service you receive will be graciously accepted, but is not required.

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Montgomery County Health Department

ELDER SERVICES

*Serving Montgomery, Macoupin
& Christian Counties*



Montgomery County Health Department
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Hillsboro, Illinois 62049
www.montgomeryco.com/health
(217) 532-2001
1-800-721-7734

Comprehensive Care Assessment: This assessment is completed by a Care Coordinator to determine what type of assistance an individual may qualify for.

Community Care Program: The CCP program is designed to assist individuals over the age of 60 so that they may stay in their own homes, rather than go to a nursing home. The CCP program can provide a Home Care Aide to assist with personal care, house cleaning, laundry, meal preparation, errands, shopping, transportation needs, and **Emergency Home Response Service:** Emergency home response service provides a 24 hour emergency communication link to assistance outside the participant's home for participants with documented health and safety needs and mobility limitations. This service is provided by a two-way communication system consisting of a base unit and an activation device worn by the participant that will automatically link the participant to a professionally staffed support center. The support center assesses the situation and directs an appropriate response whenever this system is engaged by a participant. The purpose of providing EHRS is to improve the independence and safety of participants in their own homes in accordance with the authorized plan of

care and thereby help reduce the need for nursing home care. The Care Coordinator determines eligibility for these programs based upon age and financial guidelines established by the Illinois Department on Aging.

Information and Assistance: The CCU also provides information and linkage to needed services for seniors. The CCU can assist participants in obtaining services and information on financial, medical, transportation needs, etc. Appropriate referrals will be made on behalf of the seniors.

Choice for Care Screening: Anyone who is seeking admission to a long term care facility must be informed of their choices of care options prior to admission. A case manager will conduct a screening, primarily in the hospital, prior to discharge. This screening gives the senior and their family an opportunity to discuss their needs and ask questions. They will be informed of community and institutional based options for continuing care.

Adult Protective Services (APS): Montgomery County Health Department's Elder Services is the

designated Adult Protective Services Agency (formerly known as the Elder Abuse Program) for **Montgomery County**. We are responsible for investigating all reports of alleged abuse for persons with disabilities aged 18 to 59 yrs. and persons 60 years of age and older who live in a domestic setting in **Montgomery County**. (All reports received involving victims of other counties will be referred to the provider agencies covering those counties). Types of abuse include: Physical, Sexual, Emotional, Neglect, and Financial Exploitation. Reports can be given anonymously. Reports can be called in directly to the CCU at 1-800-721-7734 or 217-532-2001 or the Illinois Hotline at 1-866-800-1409 (Monday – Friday 8 am to 5 pm). Reports after hours, on weekends, or holidays should be called into the after-hours number at Illinois Hotline 1-866-800-1409 or 217-556-1443.

All reports and reporters are kept confidential.